Field extension for Document Type Credit Note (received)
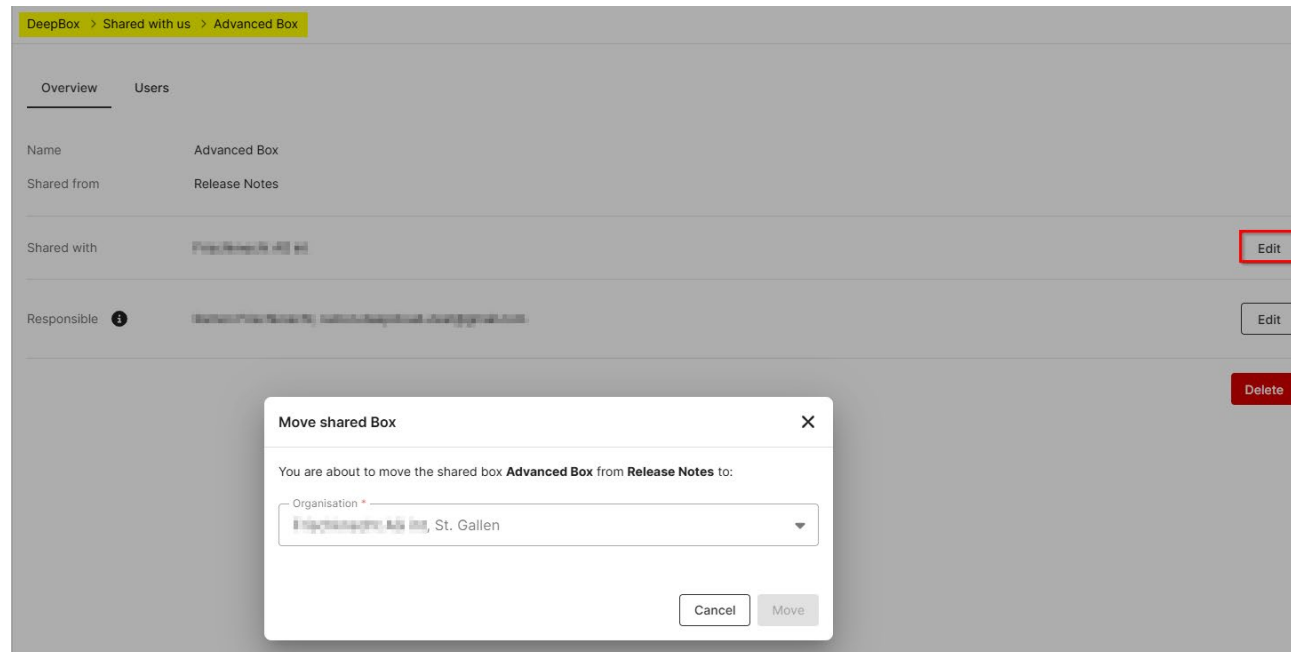
The Credit Note (received) document type now has the same fields as the Invoice (received) document type.

Various bug fixes, improvements and optimisations after the big release in December, such as

- Improved stability and performance
- Fixed the issue where invoice as a payment method could not be selected in some cases even though the requirements were met
- Small optimisations to the branding feature (for Mailing and DeepSign)
- Improved error handling for various edge cases
- Fixed the issue where changing the email address could lead to follow-up issues in certain cases
- Owner / Admin can now disable 2FA for members again (as long as they are not part of another organisation)
- Fixed the issue where user onboarding failed when it was started with a revoked share invite
- Searching for groups is now possible with just two characters (instead of a minimum of three)
- Improvements to personal DeepSign settings
- Better handling of ongoing verifications
- Various UI / UX optimizations

Assigning and moving boxes (via DeepAdmin)

It is now possible to assign shared boxes to another organisation (currently only possible between organisations).

Various improvements for "Share Link" function

- Improved handling when sharing large files (> 1 GB)
- A QR code with the shared link can be created and used directly
- Fixed an issue where the PDF preview did not work in some cases when sharing a file
- The file size is now displayed when the link is accessed

Improving existing emails

- Organisation names are displayed in the email for the soon-to-expire standard payment method
- Organisation names are displayed in the email for the soon-to-expire DeepSign package

Fully revised signature and seal placement, as well as updated PDF library

- Improved performance and stability
- Large improvements and optimisations for documents with special formats (larger than A4)
- Optimised handling of special cases as well as special document formats on various views
- Improved zoom behaviour
- Important technology update for future improvements and new features
- Various known minor issues fixed, which could not be solved on the old technology base
- Fixed bug where signature could not be zoomed in or out on some desktop views

Customisable reminder times

Each organisation can now set a custom reminder time (in DeepAdmin under "DeepSign Settings > Reminders") for their DeepSign processes.

The default is 7 days (as before). An organisation can also choose from the following options:
- No reminder
- Every 3rd day
- Every 7 days (default)
- Every 2 weeks

Activating settings for the new DeepSign Storage

The new DeepSign Storage feature allows completed documents from DeepSign to be stored long-term in the DeepCloud ecosystem.

– In DeepAdmin, users and organisations can already manage settings for the DeepSign Storage
  – For the user: "My Signature > DeepSign Vault"
  – For the organization: "DeepSign Settings > DeepSign Vault"
– The feature is allowed by organisations by default: This means that members of the organisation can enable the feature
– The feature is disabled for individuals by default: Every user must consciously enable the vault

Important note: Users and organisations now have time to make the settings as desired. **The DeepSign Storage will be active from March 1, 2026.**

For more information about this feature, please visit our support page.

Various small bug fixes and improvements, such as

– The observer accordion is back to its default closed state
– Fixes a bug, where, in rare cases, a signee receives an email too early as part of a signature sequence
– Optimizing UI/UX when signees are added during the signature process
– Small improvements to the DeepSign branding feature
– Fixed an issue, where DeepID verification would not work in certain cases when a user had set up a personal space with a credit card
– Improved stability when identifying with DeepID and Mobile ID

Various improvements, such as

- New PDF viewer to display the original file
- List of people for whom signature authority could not be determined
- Consideration of TAV3 changes, such as displaying the organisational unit
- Support for FES (advanced electronic signature) validation