New Behaviour for "Paid Documents"

As of February 26, 2026, documents will no longer be automatically marked as "already paid" by default. The payment status is now at your discretion. Further information can be found in the related [support article](#).

Unified VAT and Positions Workflow

The "VAT Tab" in the DeepO Editor has been fundamentally redesigned and visually as well as functionally aligned with the "Positions Tab". This standardisation means you benefit from a more efficient, intuitive data entry experience and a seamless workflow when reviewing VAT and document positions. All detailed information about the new process can be found in the related [support article](#).

Various bug fixes and improvements, such as

- Fixed an issue where an error page was displayed when an Owner tried to add a member to the organisation via a join request
- Various UX/UI improvements for easier settings management and improved clarity
- Design alignment across various pages
- Improved handling of expired invitations for new organisation users
- Optimisations to the reassignment feature for Shared Boxes
- Improvements to the security settings for SSO-managed accounts
- Minor optimisations to the "My Identity" page
- Fixed an issue that allowed the creation of box types other than "Simple Boxes" in Personal Spaces (only "Simple Boxes" are permitted)
- Improvements to the organisation selector dropdown
- Fixed an issue where some address values were migrated incorrectly
- Optimised app switching to ensure the organisational context is retained

Display of additional Box information

DeepAdmin now shows additional Box information, including the creation date and time, the creator of the Box, as well as the Box ID.

User account		
My profile		
My signature		
My identity		

... > Release Notes > Boxes > Advanced Box

Overview	Users	My Shares	Addresses	Generic Folders	DeepO

Name	Advanced Box
Type	Advanced Box
Section	Release Notes
Creation Date	18.12.2023, 13:37:46
Creation User	Ramon Frischknecht
Box ID	3d6765e1-c4e7-4e29-b99e-7aaf9a0f7b9f

Release Notes ▼

Organisation

- Settings
- Users
- Groups

DeepBox

- Boxes
- Shared with us

Various bug fixes and improvements, such as

- Updated and improved sidebar navigation in the File Explorer
- Minor optimisations to the trash
- Improved error handling when downloading many files at once
- Minor optimisations for the new DeepSign Storage feature, which will be activated on March 1st, 2026

Improvements to onboarding, such as

- Better handling during company verification when signatory rights require three signees (collective signature by three)
- Optimised redirects when the creation of a new organisation is initiated from DeepAdmin
- Various follow-up improvements to design and usability following the major visual update last month
- Optimisations to the duplicate check for verified organisations
- Improved handling during login if a user has lost access to their 2FA (two-factor authentication)
- Minor optimisations to DeepV onboarding
- New option to submit evidence of signatory rights for organisations not listed in the Swiss commercial registry, to speed up strong verification
- New hint during organisation verification if generic e-mail addresses are used for signees, to speed up the verification process

Introduction of the new QES Small Package

Introduction of the new QES Small Package

The new Small Package for qualified electronic signatures includes 100 QES and is offered at a price of CHF 160.- (CHF 1.60 each).

This allows you to benefit from favourable pricing even with smaller quantities. In the pay-per-use model, a single signature costs CHF 1.80.

Complete pricing overview: https://www.deepsign.swiss/en/pricing/

Improved handling of signature processes initiated from third-party systems

- In the future, the DeepSign company settings can also be used if a signature process is initiated via an Access URL from a third-party system, provided the third-party system supports this.
- Better handling of cases where a user starts the signature process via an Access URL from a third-party system while also being logged into the same session.

Improvements to signature resizing for initiators and signees

- It is now possible to adjust the size of signatures on all screen sizes respectively viewports (previously only on desktop viewports).
- Additionally, various input methods for resizing signatures are now supported, including touch control (previously only with mouse input).

Stability improvements, minor optimisations, and bug fixes, such as

- Fixed an issue where sealing could fail for special PDF formats.
- Fixed an issue where users could receive an error message when sealing many documents in quick succession.
- Improved handling of cases where signees reject a signature.
- Optimised upload dialog for users who belong to multiple organisations and have sealing rights.
- Improved display of long email addresses.
- Minor bug fixes and improvements for edge cases regarding signature placement following last month's major update.
- Admin Observers must be part of the organisation. If an Admin Observer is defined who is not part of the organisation, they will be downgraded to a regular Observer.
- It is now possible to add an Admin Observer even after the signature process has started (previously, only regular Observers could be added).
- Improved handling when using SMS codes for signing with AES ZertES: User guidance has been optimised for cases where a user wants to add a non-Swiss mobile phone number.
- Improved language handling for new users after receiving a signature invitation.
- Fixed an issue where the preview of attachments did not work properly in some cases.